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Terms & Conditions

Embarking with Trust: Our Terms & Conditions

At Amarnath Yatri, we believe your pilgrimage begins with peace of mind. That's why we offer clear and transparent terms and conditions that govern your experience on our platform, <https://amarnathyatri.com>. Remember, Amarnathyatri.com, Amarnath Yatri, and Ambraoleia Hospitality Private Limited are all one – your trusted guide to the sacred Amarnath Cave.

Booking Your Divine Journey:

Seamless Transactions: Book your dream package with ease! Payment gateways like Cash on Delivery, Bank Transfer, and Stripe online payments ensure secure and convenient transactions.

Know Your Options: Understand cancellation and refund policies before booking. Each package has its own guidelines, so review them carefully.

Transparency Matters: All fees and charges are displayed upfront, leaving no room for surprises.

Being a Responsible Pilgrim:

Respectful Conduct: Treat our platform and fellow pilgrims with kindness and respect. Avoid offensive language, harassment, or illegal activities.

Accurate Information: Provide truthful and complete details during booking and throughout your interaction with us.

Personal Responsibility: You are responsible for your health and safety during the pilgrimage. Follow instructions and safety guidelines at all times.

Honoring Your Expectations:

Reasonable Efforts: We strive to ensure smooth pilgrimage experiences, but unforeseen circumstances can arise. We'll make every reasonable effort to fulfill our commitments.

Disclaimer of Guarantees: While we go the extra mile, we cannot guarantee perfect weather, unforeseen circumstances, or delays beyond our control.

Mutual Communication: Open communication is key! If issues arise, let us know promptly so we can work together to find solutions.

Resolving Concerns:

Contact Us First: We're here to help! If you have any concerns, please reach out to our dedicated customer support team before seeking alternative dispute resolution methods.

Mediation Preferred: We believe in amicable solutions. If needed, we can engage in mediation to settle any disagreements fairly and efficiently.

Applicable Jurisdiction: Any legal disputes will be governed by the laws of India and within the jurisdiction of the courts of Delhi.

Your Journey, Your Trust:

By using our platform, you agree to these Terms & Conditions. We believe in transparency and clarity to ensure a smooth and fulfilling pilgrimage experience for every devotee.

Remember:

If you have any questions, please don't hesitate to contact us through our website or by email at info@amarnathyatri.com

Embark on your Amarnath Yatra with complete trust. Choose Amarnath Yatri, your reliable companion on this sacred journey!